

# TENNESSEE REGULATORY AUTHORITY

Sara Kyle, Chairman  
Deborah Taylor Tate, Director  
Pat Miller, Director  
Ron Jones, Director



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REGULATORY AUTHORITY  
DOCKET ROOM

460 James Robertson Parkway  
Nashville, Tennessee 37243-0505

March 14, 2003

Mr. Guy Hicks, General Counsel  
BellSouth Telecommunications, Inc.  
333 Commerce Street #2104  
Nashville, TN 37201-3300

Dear Mr. Hicks:

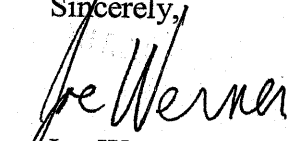
On March 10, 2003 BellSouth filed a promotion for Complete Choice Plus Voice Mail. In the notice BellSouth explains that for new residential customers that purchase BellSouth Complete Choice under this promotion will be eligible to receive BellSouth Voice Mail at no additional charge. In the Authority's attempt to insure that all promotions are filed in accordance with all appropriate rules and regulations please provide the following.

This tariff, filed as a special promotion, was placed into effect upon one days notice. In the Authority *Order Denying Tariff*, Docket No. 99-00936, "special promotion, as historically recognized by the Authority and as currently used in BellSouth's access tariffs, refers to an offering of a temporary waiver of certain recurring and/or nonrecurring charges or a one-time credit to a subscriber's account."

- 1.) Is the waiver of recurring charges for voice mail a "temporary waiver"?  
Explain your answer.
- 2.) Under this filing how long will the monthly recurring charges for voice mail be waived?
- 3.) Is this promotion available for resale at wholesale rates?

In light of the fact, that this promotion is already in effect, please have your response to the Authority by Monday, March 17, 2003. If you have any questions please contact Colleen Edwards at 615/741-2904 x176.

Sincerely,

  
Joe Werner  
Chief, Telecommunications